

WINDOWS

DESIGN | QUOTE | ORDER

TRADE PLUS

IMPORTANT INFORMATION

Thank You for Your Purchase

Please ensure that **all items are checked upon removal from the van**, including:

- **Glass panes**
- **Frames**
- **Panels**
- **Blue bag containing accessories**

The **Blue Bag** includes:

- **Trickle vents, Handles, and Cill End Caps**, securely packed in an envelope
- **Additional specialist accessories when ordered**

Delivery Confirmation & Reporting Issues

By signing the delivery note, you confirm that you have checked and received all items.

- Any **discrepancies must be reported within 24 hours**.
- After this period, additional charges may apply.

Installation Advisory

If you do not hold an **NVQ Level 2 qualification in the installation of windows and doors**, we strongly recommend researching "**toe and heel**" **installation techniques** to ensure frames are correctly braced.
